



## Phone and Technology Assistance Programs

### Lifeline Telephone Assistance

Lifeline provides free or low-cost phone services for households with low income. You may choose either of the following: Lifeline landline service OR wireless service and a free cell phone. **Only one participant allowed per household.**

- **Eligibility** – you may be eligible if you receive any of these benefits:
  - SNAP
  - MassHealth (Medicaid)
  - Supplemental Security Income (SSI)
  - Federal Housing/Section 8 Assistance
  - Veteran's Pension
  - Survivor's Pension
  - OR your total household income is at or below 135% of the poverty guidelines (For current guidelines see: <https://www.lifelinesupport.org/do-i-qualify/>)
  - You must also have a valid U.S. postal address.
  - One participant per household.
- **Benefits** – you may choose wireless service and a free cell phone OR landline service
  - **Wireless Service (Cell Phone) Programs:** contact individual programs below to learn about plan details. Apply online through the company of your choice.
    - **SafeLink Wireless**  
1-800-723-3546  
[safelinkwireless.com](http://safelinkwireless.com)
    - **Assurance Wireless**  
1-888-321-5880  
[assurancewireless.com/](http://assurancewireless.com/)
    - **Stand-Up Wireless**  
1-800-544-4441  
[standupwireless.com](http://standupwireless.com)
    - **TruConnect**  
1-800-430-0443  
[truconnect.com/lifeline](http://truconnect.com/lifeline)
  - **Landline Service:** In Massachusetts the Lifeline Landline service program is through Verizon. You can apply for the program at: [checklifeline.org/lifeline](http://checklifeline.org/lifeline) or

by mailing in the application below. Once approved by Lifeline you can contact Verizon at 1-800-Verizon to select a service.

- **Application for Massachusetts Residents:**  
[verizon.com/support/resources/content/dam/verizon/support/consumer/documents/phone/low-cost/ll\\_application\\_nvstates.pdf](https://www.verizon.com/support/resources/content/dam/verizon/support/consumer/documents/phone/low-cost/ll_application_nvstates.pdf)
- **More Information:** [verizon.com/support/residential/account/manage-account/lifeline-discount](https://www.verizon.com/support/residential/account/manage-account/lifeline-discount)

## Affordable Connectivity Program

[fcc.gov/acp](https://fcc.gov/acp)

This new federal program administered by the Federal Communications Commission (FCC) offers discounts on broadband service for eligible households. Device discounts may also be available.

- **Eligibility-** Income at or below [200% of the federal poverty guidelines](#) or participates in or is eligible for certain benefits. Learn more at: [fcc.gov/acp](https://fcc.gov/acp)
- **Benefits-** Provides a monthly discount on broadband service of up to \$30 per eligible household (or up to \$75 per eligible household on Tribal lands) and a one-time discount of up to \$100 to purchase a device\* (laptop, desktop computer, or tablet) from participating providers if participant contributes more than \$10 and less than \$50 toward the purchase price.
  - There is a limit of one monthly service discount and one device discount per household.
  - This program can be used in combination with the Lifeline program.
  - \*Check provider listings to see if they offer a device discount.
- **To Apply-** You must **both** apply for the program **and** contact a participating provider to select a service plan.
  - Visit [ACPBenefit.org](https://acpbenefit.org) to submit an application or print out a mail-in application AND
  - Contact a participating provider to select a service plan and have the discount applied to your bill. See: [acpbenefit.org/companies-near-me/](https://acpbenefit.org/companies-near-me/) for participating providers.

## Tech Goes Home

[techgoeshome.org/](https://techgoeshome.org/)

617-398-7831

The TGH Community Program offers digital skills computer classes for adults led by certified instructors. Classes are held at community partner agencies and each participant who completes a TGH course earns a Chromebook and 12 months of internet service. See current course listings at: [techgoeshome.org/courses](https://techgoeshome.org/courses)